



**WILTON SECURITY SYSTEMS**  
*Electronic Security Specialists*

**C.C.T.V.  
System  
Maintenance**



**CCTV  
Systems**

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## Why do I need a CCTV Maintenance Package

CCTV is a great solution for deterrent and detection. However 70% of CCTV evidence in court is found to be inadmissible due to poor quality, which is why intelligent specification, professional installation, maintenance and continual assessment all play key roles in the performance of a successful solution whatever your reasons for turning to CCTV. This is very important to ensure the continuing success of your system.

You have spent a lot of money on your CCTV system; it is essential to keep it maintained and in full working order.

Protect your investment and take out a Preventative Maintenance Package for your system.



## CCTV Preventative Maintenance Inspection's include:

- Check history of CCTV system since last maintenance service
- Visual inspection of all major CCTV components including cabling & connections where accessible for signs of deterioration or damage
- Check all CCTV control equipment (monitors, VCR, DVR, Multiplexer etc.)
- Check and clean cameras, lenses and housings as necessary.
- Check lenses for correct field of view and adjust as necessary
- Check pictures for correct field of view and adjust as necessary.
- Check and test remote signalling equipment (where fitted)
- Check recording and playback quality
- Repair minor faults where necessary (additional costs may apply)
- Retrain the users on the use of the CCTV system (if required)
- Log all test results
- Return the CCTV system to operational status.





## **Three Maintenance Packages Available**

### **Gold Cover.**

- All Parts and Labour Covered
- 1 Maintenance Visit per year
- 1 Emergency Call-Out per year
- Full written report on every visit
- Technical helpdesk call-back telephone support
- Special Terms for all other call-outs
- 24 Hour / 365 Day response
- Normal Same Day response

### **Silver Cover.**

- 1 Maintenance Visit per year
- 1 Emergency Call-Out per year
- Full written report on every visit
- Technical helpdesk call-back telephone support
- Special Terms for all other call-outs
- 24 Hour / 365 Day response
- Normal Same Day response

### **Bronze Cover.**

- 1 Maintenance Visit per year
- Full written report on every visit
- Technical helpdesk call-back telephone support
- Special Terms for all other call-outs
- 24 Hour / 365 Day response

## QUOTATION

This individual quotation is designed to meet your own specific requirements:

Number of Maintenance visits per year	ONE
Required Response to a Fault or failure	Within 24 Hours

Cost of <b>BRONZE</b> Cover	<b>£ 100.00</b>
Cost of <b>SILVER</b> Cover	<b>£ 150.00</b>
Cost of <b>GOLD</b> Cover	<b>£ 250.00</b>

All prices are plus Vat @ 20%